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062891.0615

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SERIAL NO.  
10/035,679

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Technology Center 2600

Re Application of: Shmuel Shaffer et al.  
Serial No.: 10/035,679  
Filing Date: December 28, 2001  
Group Art Unit: 2664  
Title: SYSTEM AND METHOD FOR PROVIDING ON-HOLD  
CONTENT IN A VOICE OVER INTERNET PROTOCOL  
(VoIP) ENVIRONMENT

**Mail Stop: Amendment**  
Commissioner For Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

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I hereby certify that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37. C.F.R. 1.10 on the date shown below, and addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.	
Name:	<u>Willie Jiles</u>
	Willie Jiles
Date:	<u>June 8, 2004</u>

**INFORMATION DISCLOSURE STATEMENT**

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of the references are enclosed for the convenience of the Examiner. No representation is made that a search has been made, that the references are material to the patentability of the present application, or that the references qualify as prior art.

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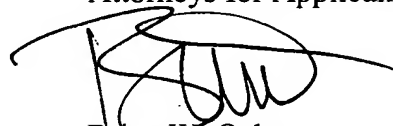
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**REMARKS**

Pursuant to 37 C.F.R. § 1.97(b)(3), Applicants believe this Information Disclosure Statement has been filed before the mailing date of the first Official Action. Therefore, Applicants believe no fee is due. However, if a fee is required, the Commissioner is hereby authorized to charge any fees or credit any overpayments to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,

BAKER BOTTS L.L.P.  
Attorneys for Applicants



Brian W. Oaks  
Reg. No. 44,981

Date: 6/8/04

Correspondence Address:

**Customer Number**

**05073**

PTO-1449		Application No. 10/035,679		Applicant(s) Shmuel Shaffer et al.			
<b>Information Disclosure Citation in an Application</b>		Docket Number 062891.0615		Group Art Unit 2664	Filing Date December 28, 2001		
<b>U.S. PATENT DOCUMENTS</b>							
		<b>DOCUMENT NO.</b>	<b>DATE</b>	<b>NAME</b>	<b>CLASS</b>	<b>SUBCLASS</b>	<b>FILING DATE</b>
	A.	5,838,683	11/17/1998	Corley et al.	370	408	03/13/1995
	B.	6,526,041	02/25/2003	Shaffer et al.	370	352	09/14/1998
	C.	6,545,589	04/08/2003	Fuller et al.	340	7.22	06/06/1995
	D.	6,683,938	01/27/2004	Henderson	379	67.1	08/30/2001
	E.	6,707,797	03/16/2004	Gardell et al.	370	260	10/23/1998
	F.	2001/0028649	10/11/2001	Pogossians	370	389	04/06/2001
	G.	2002/0136384	09/26/2002	McCormack et al.	379	215.01	03/22/2001
	H.	2002/0176404	11/28/2002	Girard	370	352	04/15/2002
	I.	2003/0035471	02/20/2003	Pitsoulakis	375	222	05/31/2001
	J.	2003/0118003	06/26/2003	Geck et al.	370	352	12/26/2001
	K.	2004/0047359	03/11/2004	Jacobs et al.	370	402	09/06/2002
	L.	2004/0047461	03/11/2004	Weisman et al.	379	202.01	09/10/2002
	M.	2004/0052242	03/18/2004	Laturell	370	352	09/13/2002
<b>FOREIGN PATENT DOCUMENTS</b>							
		<b>DOCUMENT NO.</b>	<b>DATE</b>	<b>COUNTRY</b>	<b>CLASS</b>	<b>SUB</b>	<b>TRANSLATION</b>
							<b>YES</b> <b>NO</b>
<b>NON-PATENT DOCUMENTS</b>							
		<b>DOCUMENT (Including Author, Title, Source, and Pertinent Pages)</b>					<b>DATE</b>
	N.						
	O.						
	P.						
	Q.						
	R.						
<b>EXAMINER</b>				<b>DATE CONSIDERED</b>			
<b>EXAMINER:</b> Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.							